



## Terms and Conditions of Agreement with DHI Ltd. Trading as South Coast Caravan Services

### 1. Insurance

- The caravan owner undertakes at their own expense to keep the caravan insured with a member of the Association of British Insurers against loss or damage by Fire, Storm, Theft and Flood with a third party liability of not less than £1M and any other such risks as DHI may reasonably require. The Caravan Owner undertakes to produce upon request proof of a valid policy of insurance.
- The Caravan Owner shall not do or suffer or permit to be done, any act or thing which shall or may render any increased or extra premiums payable for DHI's third party insurance or which may invalidate any such policy of insurance.
- The Caravan Owner undertakes to indemnify DHI from all actions, proceedings and claims by third parties in respect of any loss, damage or liability caused by, or arising out of any wilful neglect by the Caravan Owner or any person acting for the Caravan Owner.

### 2. Liability

- DHI will take all reasonable precautions to protect the caravan from loss or damage while in storage, but shall not be liable for any loss or damage except as the result of a breach of obligation on its part.
- It is the customer's responsibility to check for damage before taking their van from storage. We are unable to consider any claims made after the van has left the site.

### 3. Responsibilities

- The caravan Owner shall not use, or permit the caravan to be used, for human habitation or use any gas appliance in the caravan while the caravan is in storage.
- No explosive or other inflammable substance or material may remain in the caravan whilst in storage, with the exception that up to a maximum of two gas cylinders of a proprietary brand, suitable for use with the caravan, may be left disconnected inside the caravan during the storage period. Should any such substances or materials be discovered, they may be disposed of as DHI deems fit and the Caravan Owner shall not be entitled to any compensation from this action.
- DHI will not permit the removal of the caravan from the storage area by anyone other than the Caravan Owner except to a person carrying a written authority bearing the original signature of the Caravan Owner.
- Payment of all charges incurred in the storage of the caravan must have been cleared before the caravan may be removed from the storage area and DHI retains lien on the caravan for unpaid accounts.

### 4. Storage

- DHI requires 48 hours notice of collection or delivery and the storage area can only be accessed during our published times.
- Caravans in storage must be parked with their legs raised and a complete set of keys left at storage reception.
- All tyres, hitch-locks, wheel locks and jockey wheels must be serviced regularly and kept in good working order. A £25 charge will be made if DHI needs to service any of these in order to move the caravan.
- Alarms must be switched off when the caravan is in storage unless previously agreed with DHI.
- Any change of caravan or registration plate must be notified to DHI immediately.
- No maintenance or repairs are allowed at any time in the storage area.

### 5. Termination

- This Agreement may be terminated by the caravan owner giving not less than 2 month's notice of termination, in writing, to DHI and paying to DHI all sums due to it up to and including the expiry date. The storage charge may be recalculated to reflect the actual storage term and the balance of any prepaid fees shall be refunded to the Caravan Owner, less two month's fees for administration costs.
- If the Caravan Owner is in breach of the terms of this Agreement, DHI shall be entitled to give the Caravan Owner 30 days notice in writing of termination of this Agreement.
- If the caravan Owner shall fail to remove the caravan on or before the termination date of the Agreement, as determined by DHI, DHI is authorised to sell the caravan and its contents in such manner as it sees fit and to deduct from the proceeds of the sale any amount due to DHI under this Agreement or otherwise, together with the expenses incurred by DHI in the removal and sale of the caravan and its contents.
- Notices shall be served upon the parties at the address given overleaf, or such other address in the United Kingdom as may be notified in writing for the purpose.
- As this is a standard Agreement and local conditions may require a variation from time to time, additional clauses may be attached to, and deemed part of, this Agreement.

## *Repairs - Storage - Towing - Valeting*